

	Place	Scruti...	Direc...	Which ...	Key / ...	Repor...
	Performance Data	Adults ... Children ... Efficienc... Health ... Place	Econo... Childre... Childre... Econom... Neighb... Resourc...	Asset M... Commu... Plannin... Plannin... Transpo... Adult So... Chief Exe... Children... Commiss...	Key Corpor... Delete Kev - Q? Kev - O1 Kev - O2 Kev - O3 Kev - O4 Kev / B...	Annual Monthly Quarterly Biennial
19/06/2019	2018					
17:54:16	2019					
01/04/2019						

39	Total	39	39	Total
18	= Better than same period last year ( ↑ )	14	10	Better than target
	Better from when last reported ( ↑ ) =			
2	= The same as same period last year ( ↔ )	6	1	Achieving target
	The same from when last reported ( ↔ ) =			
16	= Not as good as same period last year ( ↓ )	12	12	Missing target
	Not as good from when last reported ( ↓ ) =			
3	Not comparable ( blank )	7	16	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	2017/18	Latest data same period previous year	Latest data performance from same period last year	June	Sept	Dec	Mar	Mar - Num	Mar - Den	Trend from when last reported	Qtr 4 - March compare to target	Year End Target	Comments
CUL 030	Total number of visits to the Dolphin Centre (all areas)	Monthly	Bigger	Num	-	-	-	-	972,068	991,034	937,894	937,894	↓	207,880	442,217	662,361	905,076	905,076			↓	975,000	Qtr 4 Overall slightly short of last year, however ongoing problems with attendance recording, new system to be implemented from next year.
CUL 037	Number of shows held at the Hippodrome	Monthly	Bigger	Num	-	-	-	-	-	-	171	171	↑	73	136	252	338	338			↓	363	Qtr 4 Number of shows slightly short of target, however strong programme presented through 2018/19.
CUL 038	Number of individual attendances at Hippodrome theatre shows	Monthly	Bigger	Num	-	-	-	-	-	-	81,512	81,512	↑	31,536	50,142	119,414	152,584	152,584			↓	173,013	Qtr 4 Number of attendances reflect the number of shows.
CUL 065	Number of physical visits to the Library	Annual	Bigger	Num	-	-	-	297,539	245,875	252,000	236,334	236,334	↓	-	-	-	231,219	231,219		↓	↓	258,000	Qtr 4 Library visits slightly down on last year and short of target.
CUL 066	Number of book loans	Annual	Bigger	Num	-	-	-	376,583	359,231	302,216	281,173	281,173	↓	-	-	-	265,076	265,076		↓	↓	300,000	Qtr 4 Number of book loans down on last year reflecting reduced usage.
CUL 067	Number of ICT sessions at the library	Annual	Bigger	Num	-	-	-	-	54,971	50,216	44,908	44,908	↓	-	-	-	39,799	39,799		↓	↓	50,000	Qtr 4 Number of ICT sessions down on last year again reflecting overall usage.
CUL 071	Number of visits to the Head of Steam	Monthly	Bigger	Num	-	-	-	-	35,181	33,395	38,182	38,182	↑	12,565	25,188	35,561	42,037	42,037			↑	40,000	Qtr 4 Attendance at Head of Steam continues to grow as a result of strong programme of activities and events.
CUL 078	Number of shows held at the Hullabaloo	Monthly	Bigger	Num	-	-	-	-	-	-	-			56	95	180	210	210		↑		-	Qtr 4 First full year of the Hullabaloo has been very successful.
CUL 079	Number of individual attendances at Hullabaloo shows	Monthly	Bigger	Num	-	-	-	-	-	-	-			1,717	2,264	8,656	10,513	10,513		↑		-	Qtr 4 First full year of the Hullabaloo has been very successful.
CUL 080	Town centre footfall trend from previous year	Monthly	Bigger	%	-	-	-	-	-	-8.3	0.9	0.9	↓	-4.4	-4.7	-4.6	-4.1	-710,256	17,141,052	↑		-	Qtr 4 Overall town centre footfall down by just over 4% which is reflective of the national picture.
ECI 104	Percentage of major planning applications decided within 13 weeks or within agreed time (EoT)	Quarterly	Bigger	%	88	-	-	100	84	81	66	66	↑	90	94	93	94	44	47	↑	↑	70	Qtr 4 .
ECI 105	Percentage of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	89	-	-	53	59	69	86	86	↑	84	87	86	87	376	433	↑	↑	85	Qtr 4 .
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	89	-	-	-	-	64	77	77	↑	80	84	86	87	743	858	↑	↑	75	Qtr 4 .
ECI 321	Monthly unemployed claimant count	Monthly	Smaller	%	2.6	4.3	-	3.0	3.1	3.5	3.6	3.6	↓	3.6	3.8	4.0	4.2	2,725	64,920	↔		-	Qtr 4 .
ECI 327	Employment rate – all people economically active	Annual	Bigger	%	75	71	-	72	72	75	74	74	↑	-	-	-	76	48,100	63,600	↑		-	Qtr 4 .
ECI 329	Average annual income - Darlington residents	Annual	Bigger	£	29,869	26,469	-	26,231	25,299	27,514	27,797	27,797	↓	-	-	-	26,198	26,198		↓		-	Qtr 4 .
ECI 330	Average annual income - Darlington employees	Annual	Bigger	£	29,872	26,297	-	25,502	26,570	27,009	25,712	25,712	↑	-	-	-	26,054	26,054		↑		-	Qtr 4 .
ECI 401	New homes delivered against 5 year supply	Quarterly	Bigger	Num	-	-	-	-	329	163	488	488	↑	138	351	476	627	627			↑	422	Qtr 4 .
ENV 001	Number of Ward Members who are leading or are involved in a litter or grounds maintenance based project	Quarterly	Bigger	Num	-	-	-	-	-	11	11	11	↑	11	11	16	16	16		↔	↓	30	Qtr 4 16 Ward Members reported to be active.
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Quarterly	Bigger	Num	-	-	-	-	-	30	66	66	↑	77	94	103	115	115		↑	↑	75	Qtr 4 Number of active Street Champions continues to grow and now at 115.
ENV 005	Local Environmental Quality Survey - % of 75 transects inspected that pass the Litter Code of Practice list	Quarterly	Bigger	%	-	-	-	-	-	96	94	94	↑	100	97	95	95	853	900	↔	↑	90	Qtr 4 Overall standard of cleanliness continues to be above target and performing well.

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ENV 006	Total number of fly-tips reported	Quarterly	Smaller	Num	3,323	4,081	-	3,282	2,982	2,886	3,052	3,052	↑	820	1,518	2,098	3,006	3,006			↓	3,000	Qtr 4 Similar number of fly tips recorded as last year.
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Bigger	%	43	36	-	36	37	37	43	43	↓	41	40	40				↔		40	Qtr 4 Quarter 4 figures not yet available.
ENV 021	% of small fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	99	94	94	↓	93	99	91	87	87	100	↓	↑	80	Qtr 4 Performing above target.
ENV 022	% of large fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	100	95	95	↓	87	100	100	87	87	100	↓	↑	80	Qtr 4 Performing above target.
ENV 023	Number of prosecutions for fly-tipping	Quarterly	Smaller	Num	-	-	-	-	-	-	-			41	61	61	61	61				-	Qtr 4 61 throughout the year, however new Civic Enforcement Team in place taking appropriate action.
REG 301	Environmental Health : Percentage of food premises which are inspected within the financial year in which they are due	Annual	Bigger	%	-	-	-	-	-	96	93	93	↓	-	-	-	85	436	514	↓	↓	95	Qtr 4 Due to a combination of factors including a member of staff member leaving the Authority, an internal secondment and recruitment, staff training and competency matters the section was without one fully qualified officer (out of a team of four) from May 2018 until the end of January 2019.
REG 308	Environmental Health: Percentage of premises broadly compliant for food hygiene	Annual	Bigger	%	-	-	-	-	-	98	95	95	↑	-	-	-	98	807	827	↑	↓	100	Qtr 4 .
REG 312a	Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Bigger	%	-	-	-	-	-	-	90	90	↑	95	94	94	94	552	585	↔		-	Qtr 4 .
REG 803	Trading Standards : Percentage of high risk inspections carried out	Quarterly	Bigger	%	-	-	-	-	-	100	100	100	↔	22	22	63	100	59	59	↑	↔	100	Qtr 4 Trading Standards has completed 100% of high risk inspections
TCP 101	Bus punctuality - percentage of non-frequent bus services running on time	Annual	Bigger	%	83	87	-	63	87	89	86	89	↓	-	-	-				↓		89	Qtr 4 Data not yet available from DfT.
TCP 200	Percentage of principal roads where maintenance should be considered (A class)	Annual	Smaller	%	3.0	3.0	-	4.0	3.4	1.6	1.1	1.1	↓	-	-	-	2.2	2	90	↓	↓	2	Qtr 4 .
TCP 202	Percentage of non principal roads where maintenance should be considered (B and C class)	Annual	Smaller	%	6.0	5.0	-	11	9.0	6.0	5.9	5.9	↓	-	-	-	6.9	17	246	↓	↓	6	Qtr 4 Slight decrease in condition - to monitor..
TCP 203	Percentage of unclassified roads where maintenance should be considered	Annual	Smaller	%	17	14	-	19	12	15	22	22	↑	-	-	-	16	55	352	↑	↑	18	Qtr 4 Increased investment has improved condition.
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	26	32	39	45	45	↓	-	-	-	52	52		↓		-	Qtr 4 Increase in serious injuries to monitor and review actions.
TCP 601	Number of people slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	296	242	256	224	224	↑	-	-	-	206	206		↑		-	Qtr 4 Continued reduction of people slightly injured in RTCs.
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	2.0	2.0	4.0	5.0	5.0	↔	-	-	-	5.0	5		↔		-	Qtr 4 Slight increase over time to monitor and review.
TCP 603	Number of children slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	28	40	27	24	24	↓	-	-	-	28	28		↓		-	Qtr 4 Reduction over time but slight increase from previous year.
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annual	Bigger	%	-	-	61	58	59	59	60	60	↑	-	-	-	62	62	100	↑		-	Qtr 4 .